

# All you need to know about booking and visiting us at The Beer Hall

# Making a booking

# Do I need to make a booking to visit?

We are proving to be extremely popular at, so we would recommend booking a table in advance whether you are joining us for food or just drinks. Just pop a note in 'Additional Information' if you are joining us for drinks only.

We do keep back a limited number of tables for walk in's but this is subject to availability on arrival.

# Where do I book?

You can make a booking for up to eight people on our website <u>www.everards.co.uk/bookatable</u> Bookings for more than eight people, please contact the team at <u>beerhall@everardsmeadows.co.uk</u> or call 0116 201 4101.

# When trying to book it's saying 'No Times Available' what can I do?

If the system is not showing 'No Times Available' this means we are booked for that date and time, we do keep back a limited number of tables for work in's, but this is subject to table availability on arrival and cannot be guaranteed.

# How can I amend a booking?

Contact the team at <u>beerhall@everardsmeadows.co.uk</u> or call 0116 201 4101 to amend your booking. We are unable to take amends through our social channels.

### How do I cancel my booking?

Simply click on the cancellation link in your booking confirmation email. We are unable to take amends through our social channels.

### Can I make a special request?

Yes, you can add requests in the 'Additional Information' box when making your booking and our team will try and accommodate where possible. Unfortunately, we cannot guarantee special requests, especially where specific seating areas are requested.

### What if I have any special dietary requirements?

Please let us know by adding any special dietary requirements in the 'Additional Information' box when making your booking. This allows our team to be prepared for your visit.

# Do I need to say if I need a highchair?

It would be great if you could add this in the 'Additional Information' box when making your booking. This allows our team to be prepared for your visit.

# What if I'm coming just for drinks - should I book?

Yes, please book a table and simply add drinks only in the 'Additional Information' box when making your booking.



### Visiting The Beer Hall

### What are the opening times?

The Beer Hall is open: Monday to Saturday 10am - 11pm Sundays and Bank Holidays 10am - 10pm

# Where are you?

We are as Everards Meadows, just across the road from Fosse Shopping Park in Leicestershire. Use 'Everards Meadows' in Google Maps or LE19 2BX when using a sat nav.

# Address:

The Beer Hall, Cooper Way, Everards Meadows, Leicestershire LE19 2AN

Find out more to help you plan your visit here.

### Where can I view the menu?

You can view our mouth-watering menus here.

# What beers will be on the bar when I visit?

We have a great range of beers on offer at The Beer Hall and your server will be able to let you know which limited-edition beers we have on when you arrive. We always have the familiar Everards range on the bar too and two Tank Beers.

You can view our drinks menu <u>here</u>, but our limited editions are not shown as they change regular so more information on these will be provided by your server.

### Are children welcome?

Yes, we welcome children to join us in the beer hall until 9pm. You can view our children's menu <u>here</u>.

### Are dog's welcome?

Yes, dogs are welcome inside and out at our beer hall and also in our shop.

### Do you take cash?

No, we are a cashless site, you will need to pay by a card or contactless payment.